EXTENDED SERVICE PLAN

Customize Your Coverage

At Ford, we know that "one size does not fit all." We understand that those who own a Ford, Lincoln, Mercury, or competitive-make vehicle have different needs, budgets and comfort levels. It's why we offer one of the widest varieties of extended service, maintenance and rental programs in the marketplace. If you seek peace-of-mind protection and minimized repair expense, you've come to the right place. Consider this brochure your personal reference guide to all that Ford ESP has to offer.

DIESEL ENGINECARE PLUS AND DIESEL ENGINECARE
6.0-, 6.4- AND 7.3-LITER

DIESEL ENGINECARE PLUS
- 7-Year/200,000-Mile Coverage
- 21 Covered Components

engine

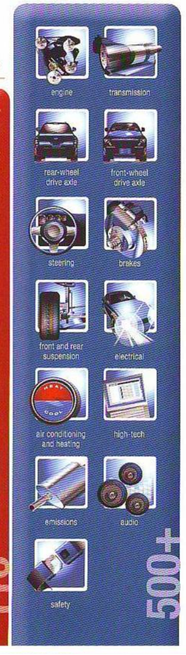
DIESEL ENGINECARE
- 7-Year/200,000-Mile Coverage
- 13 Covered Components

POWERTRAINCARE:
29 COVERED COMPONENTS

BASECARE:
84 Covered Components

EXTRACARE:
113 Covered Components

PREMIUMCARE:
500+ Covered Components



Maintenance Plans for Ford and Competitive Vehicles

Plan ahead now and protect yourself against rising maintenance costs with convenient, scheduled maintenance for your vehicle

Convenient, Low-Cost Financing for Ford Extended Service Plans

F O R D E S P

LINCOLN | Ford | MERCURY

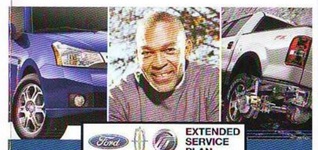
WWW.FORD-ESP.COM

You Should Know ...

- Failure of covered components due to normal wear, mechanical breakdowns, and repairs caused by defective material or workmanship of covered components are included

This brochure is intended to provide general information about Ford ESP. Prices and plans are subject to change without notice. Plan availability, benefits, coverage and provider may vary by state. See your dealer for details.

Florida dealers only: In Florida, Ford ESP on Ford, Lincoln & Mercury vehicles is a service contract from Ford Motor Company. Our Florida license number is 60018. In Florida, Ford ESP on competitive-make vehicles is a service contract from The American Road Insurance Company, Dearborn, MI 48126. Certificate of Authority #09079.



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There's a Ford Extended Service Plan right for you!

Ford Extended Service Plans

NEW PLAN	DESCRIPTION	NEW	USED	FORD	LINCOLN	MERCURY	COMPETITIVE-MAKE	LENGTH	MILEAGE	FINANCING OPTION	ROADSIDE ASSISTANCE
PowertrainCARE	29 Critical Components Covered	■	■	■	■	■	■	3 to 7 years	36,000 to 100,000	■	■
BaseCARE	84 Major Components Covered	■	■	■	■	■	■	3 to 7 years	48,000 to 100,000	■	■
ExtraCARE	113 Key Components Covered	■	■	■	■	■	■	3 to 7 years	48,000 to 100,000	■	■
PremiumCARE	500+ Key Components Covered	■	■	■	■	■	■	3 to 7 years	48,000 to 100,000	■	■
Medium DUTY/LCF	Service Plans on New Ford F650-750 and LCF Trucks	■		■				3 to 5 years	75,000 to 200,000	■	■
Diesel EngineCARE	13 Covered Components for 6.0-, 6.4- and 7.3-Liter Diesel Engines	■	■	■				7 years	200,000	■	■
Diesel EngineCARE Plus	21 Covered Components for 6.0-, 6.4- and 7.3-Liter Diesel Engines	■		■				7 years	200,000	■	■
Certified Upgrades	Exclusive Ford Extended Service Plan Upgrades for Ford and Lincoln Mercury Certified Pre-Owned Vehicles		■	■	■	■		Up to 7 years	Up to 100,000	■	■

Maintenance and Rental Plans

PLAN	DESCRIPTION	NEW	USED	FORD	LINCOLN	MERCURY	COMPETITIVE-MAKE	LENGTH	MILEAGE	FINANCING OPTION	ROADSIDE ASSISTANCE
Premium Maintenance Plan	Premium Maintenance Schedule	■		■	■	■	■	2 to 6 years	Up to 100,000	■	
Limited Maintenance Plan (not available for 6.0-, 6.4L or 4.6L diesel engines or hybrid vehicles)	Limited Maintenance Schedule	■	■	■	■	■	■	1 to 6 years	Up to 100,000	■	
Basic Maintenance Plan	Basic Maintenance Schedule	■	■	■	■	■	■	1 to 6 years	Up to 100,000	■	
Engine Maintenance Plan (not available for hybrid vehicles)	Engine Maintenance Schedule	■	■	■	■	■	■	1 to 6 years	Up to 100,000	■	
RentalCARE	Provides First-Day Rental Service for Repairs Covered by the Bumper-to-Bumper New Vehicle Limited Warranty. $0 Deductible Applies	■		■		■	■	2 years to 39 months	Up to 50,000	■	

F O R D E S P

PLAN OPTIONS

EXTENDED SERVICE PLANS

LINCOLN | Ford | MERCURY

PREMIUMCARE
EXTRACARE
BASECARE
POWERTRAINCARE
DIESEL ENGINECARE PLUS
DIESEL ENGINECARE

EXTENDED SERVICE PLAN

500+ Key Components Covered
New and Used Vehicles

DIESEL ENGINECARE
COVERS 13 CRITICAL POWERTRAIN COMPONENTS — 13

ENGINE
- All Internal Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Flywheel
- Manifold (Exhaust and Intake)
- Manifold and Bolts
- Oil Pan
- Oil Pump
- Seals and Gaskets

DIESEL ENGINECARE PLUS
COVERS 21 CRITICAL POWERTRAIN COMPONENTS — 21

ENGINE
- All Internal Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Flywheel
- Manifold (Exhaust and Intake)
- Manifold and Bolts
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

POWERTRAINCARE
COVERS 29 CRITICAL POWERTRAIN COMPONENTS — 29

ENGINE
- All Internal Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Flywheel
- Manifold (Exhaust and Intake)
- Manifold and Bolts
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

TRANSMISSION
- All Internal Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case

REAR-WHEEL DRIVE AXLE
- Axle Shafts
- Bearings (Front and Rear)
- Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Driveshaft
- Retainers
- Seals and Gaskets
- Universal and Constant Velocity Joints

FRONT-WHEEL DRIVE AXLE
- Axle Shafts
- Bearings (Front and Rear)
- Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Hubs, Automatic Front Locking (Four-Wheel Drive)
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints

BASECARE
COVERS 84 MAJOR COMPONENTS — 84

Includes all components listed under PowertrainCARE plus items with ★

ENGINE
- All Internal Lubricated Parts
- Cylinder Block
- Cylinder Heads
- ★Diesel Injector Pump
- Flywheel
- ★Gas Fuel Injectors and Metal Fuel Lines
- ★Harmonic Balancer and Bolt
- Manifold (Exhaust and Intake)
- Manifold and Bolts
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

TRANSMISSION
- All Internal Parts
- ★Governor Assembly
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case

REAR-WHEEL DRIVE AXLE
- Axle Shafts
- Bearings (Front and Rear)
- Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Driveshaft
- Retainers
- Seals and Gaskets
- Universal and Constant Velocity Joints

FRONT-WHEEL DRIVE AXLE
- Axle Shafts
- Bearings (Front and Rear)
- Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Hubs, Automatic Front Locking (Four-Wheel Drive)
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints

STEERING
- ★Column Lock (Tilt Wheel)
- ★Control Valve
- ★Cooler and Metal Lines
- ★Idler Arm
- ★Linkages and Couplings
- ★Power Steering Pump
- ★Pulley Assembly
- ★Seals and Gaskets
- ★Steering Gear Housing, Manual and Power (Including All Internal Parts)

BRAKES
- ★Backing Plates
- ★Brake Booster (Power)
- ★Calipers
- ★Combination Valve
- ★Metal Lines and Fittings
- ★Master Cylinder
- ★Parking Brake Linkage and Cables
- ★Retainers and Clips
- ★Self-Adjusters
- ★Shaft (Brake Pedal)
- ★Springs
- ★Wheel Cylinders

FRONT AND REAR SUSPENSION
- ★Ball Joints (Upper and Lower)
- ★Control Arms (Upper and Lower)
- ★Control Arm Shafts and Bushings
- ★Kingpins and Bushings
- ★Linkage and Bushings
- ★MacPherson Struts (Front and Rear)
- ★Spindle and Spindle Supports
- ★Stabilizer Bar
- ★Tie Rods

ELECTRICAL
- ★Alternator
- ★Electronic Ignition Module
- ★Fuel Pump
- ★Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- ★Ignition Switch
- ★Radiator Fan Relay
- ★Speedometer/Odometer (Electrical and Mechanical)
- ★Starter Motor
- ★Starter Motor Solenoid
- ★Switches (Manually Operated Electrical)
- ★Voltage Regulator
- ★Wiper Motors
- ★Wiring Harnesses (Excluding Spark Plug Wires)

AIR CONDITIONING AND HEATING
- ★A/C Clutch
- ★A/C Clutch Bearings
- ★A/C Compressor
- ★A/C Compressor Clutch Switch
- ★A/C Compressor Head
- ★A/C Compressor Seals
- ★A/C Condenser
- ★Evaporator
- ★Field Coil
- ★Pulley

EXTRACARE
COVERS 113 KEY COMPONENTS — 113

Includes all components listed under PowertrainCARE and BaseCARE plus items with ★

ENGINE
- All Internal Lubricated Parts
- Cylinder Block
- Cylinder Heads
- ★Diesel Injector Lines
- Diesel Injector Pump
- ★Diesel Lift Pump
- ★Engine Mounts
- Flywheel
- ★Flywheel Ring Gear
- ★Fuel Tank and Metal Lines
- ★Gas Fuel Injectors and Metal Fuel Lines
- ★Harmonic Balancer and Bolt
- Manifold (Exhaust and Intake)
- Manifold and Bolts
- Oil Pan
- Oil Pump
- ★Radiator and Radiator Fan
- ★Radiator Fan Clutch or Motor
- Seals and Gaskets
- Thermostat
- ★Thermostat Housing
- ★Timing Chain Cover
- ★Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

TRANSMISSION
- All Internal Parts
- Governor Assembly
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case
- ★Transmission Module, External
- ★Transmission Mounts
- ★Transmission Vacuum Module

REAR-WHEEL DRIVE AXLE
- Axle Shafts
- Bearings (Front and Rear)
- Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Driveshaft
- Retainers
- Seals and Gaskets
- Universal and Constant Velocity Joints

FRONT-WHEEL DRIVE AXLE
- Axle Shafts
- Bearings (Front and Rear)
- Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Hubs, Automatic Front Locking (Four-Wheel Drive)
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints

STEERING
- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Idler Arm
- Linkages and Couplings
- Power Steering Pump
- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)

BRAKES
- ★Anti-Lock Brake Module and Sensor
- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- ★ETA Pump Hose Assembly
- Metal Lines and Fittings
- Master Cylinder
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

FRONT AND REAR SUSPENSION
- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- MacPherson Struts (Front and Rear)
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods

ELECTRICAL
- Alternator
- Distributor Assembly
- ★Distributor Cap and Rotor
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- Voltage Regulator
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

AIR CONDITIONING AND HEATING
- ★A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- ★Evaporator
- Field Coil
- Pulley

HIGH-TECH
- ★Air Suspension, Electronic (Selected Components)
- ★Compass and Thermometer Readout Displays
- ★Instrument Cluster, Electronic (Excluding Dash Pad, Clock, Audio and Visual Equipment)
- ★Keyless Entry System (Excluding Door Handles)
- ★Power Antenna
- ★Power Door Locks and Retainer Clips (Excluding Door Handles)
- ★Power Seat Motors
- ★Power Window Motors/ Regulators
- ★Speed Control

PREMIUMCARE
COVERS OVER 500 KEY COMPONENTS — 500+

Includes all components listed under PowertrainCARE, BaseCARE and ExtraCARE plus items with ★

ENGINE
- All Internal Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Injector Lines
- Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- Flywheel
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas Fuel Injectors and Metal Fuel Lines
- Harmonic Balancer and Bolt
- Manifold (Exhaust and Intake)
- Manifold and Bolts
- Oil Pan
- Oil Pump
- PCM Module
- Radiator
- Radiator Fan (Clutch or Motor)
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

TRANSMISSION
- All Internal Parts
- Governor Assembly
- ★Kickdown Linkage
- ★Release Hubs and Bearings
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case
- ★Transmission Linkage
- Transmission Module (External)
- Transmission Mounts
- Vacuum Module

REAR-WHEEL DRIVE AXLE
- Axle Shafts
- Bearings (Front and Rear)
- Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Driveshaft
- Retainers
- Seals and Gaskets
- Universal and Constant Velocity Joints

FRONT-WHEEL DRIVE AXLE
- Axle Shafts
- Bearings (Front and Rear)
- Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Hubs, Automatic Front Locking (Four-Wheel Drive)
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints

STEERING
- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Idler Arm
- Linkages and Couplings
- Power Steering Pump
- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)

BRAKES
- Anti-Lock Brake Module and Sensor
- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- Metal Lines and Fittings
- Master Cylinder
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

FRONT AND REAR SUSPENSION
- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- ★Load Leveler Suspension System
- MacPherson Struts (Front and Rear)
- Spindle and Spindle Supports Springs
- Stabilizer Bar
- Tie Rods

ELECTRICAL
- ★Alternator
- ★Audiophile Sound System
- ★Charge and Volt Gauges
- ★Clock (Electric)
- ★Control Trac 4WD System
- Distributor Assembly
- Distributor Cap and Rotor
- Distributor Housing and Shaft
- ★Driver's Seat Position Sensor
- ★Dual Zone Electronic Automatic Temperature Control
- ★DVD Family Entertainment System
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Coil
- Ignition Lock
- ★Ignition Module (Electric)
- Ignition Switch
- ★Intelligent 4WD Systems
- ★Mirrors (Electrical Only – Not Glass Damage or Breakage)
- ★Power Running Boards
- Radiator Fan Relay
- ★Rear Window Power Sunshade
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- ★Temperature Gauge
- ★Vista Roof
- Voltage Regulator
- ★Wiper-Activated Headlamps
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

AIR CONDITIONING AND HEATING
- A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Automatic Temperature Control
- Evaporator
- Field Coil
- Heater Blower Motor
- Heater Control Cables
- Heater Core Assembly
- Instrument Panel Registers and Air Ducts
- Pulley

EMISSIONS
- Air Control Valve
- Air Idle Vacuum Valve
- Air Supply Valve (Hose and Tube)
- Air Check Valve Assembly
- Barometric Pressure Sensor
- ECC Relay Assembly
- EGR Control Valve
- EGR Pressure Sensor
- EGR Regulator Assembly
- EGR Valve Adapter
- EVAP Vapor Storage Canister
- Idler Air Control Valve
- Knock Sensor
- PCV Hose Assembly
- PCV Valve
- PCV Vapor Filter
- Temperature Sensor (Engine Coolant)
- ★Vacuum Restrictor
- VAF Sensor

FORD AUDIO
- ★Antenna, Radio (Base Assembly)
- ★Brackets
- ★Cables and Wiring
- ★Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory-Installed)
- ★Controls (Rear Seat)
- ★Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory-Installed)
- ★Rear Entertainment System (Factory-Installed)

SAFETY
- ★Airbag Module Assembly
- ★Diagnostic Module Assembly (Airbag)
- ★Door Ajar Warning Switch Assembly
- ★Guides, Bezels, Brackets and Supports (Safety Belts/ Shoulder Straps)
- ★Head Restraint Retainers and Sleeves (Safety Belt)
- ★Key, SecuriLock™ (Microchip Encoded Key)
- ★Lock Cylinder (Door)
- ★Lock Lever Assembly (Door)
- ★Lock Lever Assembly (Tailgate)
- ★Lock Lever Retainers, Clips and Brackets
- ★Module (Passive Restraint)
- ★Safety Belt Buckle (Front and Rear)
- ★Safety Belt Motor Drive Assembly
- ★Safety Belt Restraint Carrier
- ★Safety Belt Retractors
- ★Safety Belt Track Assembly
- ★Safety Belt Warning Chime Assembly
- ★Sensors (Airbag)
- ★Shoulder Strap Track Assembly
- ★Wiring Assembly (Airbag)

HIGH-TECH
- Air Suspension (Selected Electronic Components)
- ★Anti-Theft Alarm (Factory-Installed)
- ★Compass and Thermometer Readout Displays
- ★FordLink™ System
- ★Forward Sensing System
- ★Fuel Mixer (Alternative)
- ★Hybrid Engine Components (Excluding High-Voltage Battery)
- ★In-Dash Garmin™ Voice-Activated Navigation System (Factory-Installed and Dealer)
- Instrument Cluster (Excluding Dash Pad)
- Keyless Entry System (Excluding Door Handles)
- ★Message Center
- Power Antenna
- Power Door Locks and Retainer Clips (Excluding Door Handles)
- Power Seat Motors
- Power Window Motors/ Regulators
- ★Rain Sensing Wipers
- ★Rear Console Refrigeration
- ★Reverse Camera System
- ★Reverse Sensing System
- ★Roll Stability Control
- ★Securicode
- ★SecuriLock™ Passive Anti-Theft Ignition System
- ★Sensor (Alcohol)
- ★SOS Post-Crash Alert System
- Speed Control
- ★Stationary Elevated Ride Control
- ★SYNC

GENERAL MAINTENANCE PLANS

Plan ahead now and protect yourself against rising maintenance costs with this affordable array of standard service items for your vehicle:

- Engine oil and filter changes
- Multipoint inspections
  - Includes a complete check of vital fluid levels, systems and components
- Tire rotations

PREMIUM MAINTENANCE PLAN

Extend your maintenance coverage to enjoy the service "basics" plus six "normal wear" items:

- Spark plugs (except in California)
- Shock absorbers
- Clutch disc
- Engine belts and hoses
- Brake pads and linings
- Wiper blades

EXTENDED SERVICE PLAN

Certain restrictions and exclusions apply.
See your dealer for details or refer to your plan provisions.

Generally Covered by Auto Insurance
Bumpers, glass, moldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview mirrors (glass and housing), rearview mirror (glass and housing), wheel covers, studs and ornaments, service adjustments (glass and body parts), convertible top, and wheels

Owner Maintenance Requirements
Service adjustments and cleaning, batteries of all types and cables, belts and hoses, brakes (front hub, drums, disc rotors, pads), shoes, wheel balancing and alignment, linings, coolant, exhaust system (includes catalytic converter), filters, fluids, lubricants, lights (bulbs, sealed beam, lenses), manual clutch disc, shock absorbers, spark plugs and wires, tune-ups, wiper blades, squeaks and rattles

Components and Repairs Not Covered by PremiumCARE
Buttons, carpet, dash pad, door and window handles, knobs, trim, upholstery, CNG/LPG components, tires, water leaks, wind noise, weatherstrips, fabric, liners, zippers and fasteners