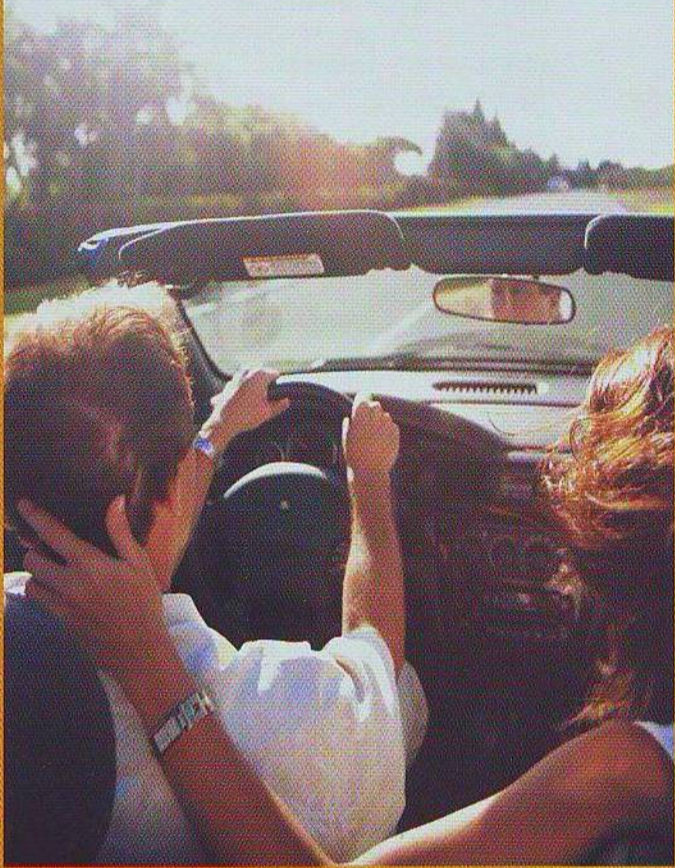


# Phoenix American Auto

## Pre-Owned Vehicle Service Contract Program



### ADMINISTERED BY:

Phoenix American  
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FL License #60050

Note: This brochure is not a contract and the contents of this brochure are limited by its size. The contract is the Vehicle Service Contract agreement and all benefits described are subject to the terms of said contract. Remanufactured or used parts may be used in certain instances.

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## A company and reputation you can count on.

Since 1985, Phoenix American has grown to be one of the largest independent service contract administrators in the United States. Your Vehicle Service Contract is 100% insured by a member company of the Nationwide® Insurance group, which has over \$117 billion in assets and is rated by A.M. Best as A+ (Superior). This partnership means that Phoenix American has the financial stability and history to provide you with protection today and in the years to come.

Phoenix American offers service contract programs that not only protect and care for your vehicle, but also include special benefits that can make your driving experience and overall life easier and more hassle free. We have a reputation for paying attention to not only customer's vehicles, but to customers as well.

Ask your dealer today about a Phoenix American Vehicle Service Contract. You and your vehicle deserve the very best. You deserve Phoenix American.

Honesty. Integrity. Responsibility.



### PHOENIX AMERICAN

# Pre-Owned Vehicle Service Contract Program

## Comprehensive Vehicle Protection for Pre-Owned Vehicles

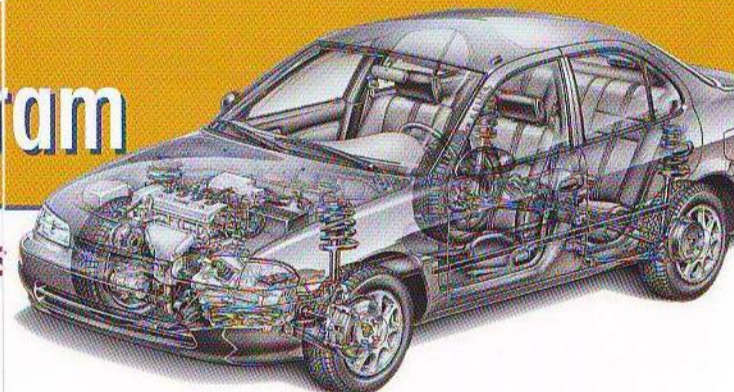
### POWERTRAIN COVERAGE\*

1. **ENGINE** - Engine head(s); engine block; cylinder barrels; timing cover; valve cover(s); oil pan; dip stick & tube, ONLY if damaged by the failure of an internal, lubricated part. The following internal, lubricated parts: pistons, pins & rings; connecting rods & bearings; crankshaft & main bearings; camshaft, followers & cam bearings; push rods, valves, springs, replaceable guides, seats & lifters; rocker arms, shafts & bushings; timing gear, chain, tensioners & retainers; eccentric shaft; oil pump. Also covered are the following: timing belt; serpentine belt; water pump; intake & exhaust manifolds; turbo charger; engine mounts; engine torque strut; harmonic balancer; flexplate; all pulleys.
2. **TRANSMISSION** - All internal, lubricated parts contained within the cases. Torque converter, filler tube & dipstick; vacuum modulator; internal linkage; I/C chips. Transmission case and transfer case ONLY, if damaged by the failure of an internal, lubricated covered part.
3. **DRIVE AXLE(S)** - Differential housing, transaxle housing, final drive housing, if damaged by the failure of an internal, lubricated part. All internal, lubricated parts contained within the housings. Axle shafts; constant velocity joints (CV); universal joints; drive shafts; locking hubs; locking rings; supports, retainers & bearings.

### PRE-OWNED COVERAGE\* (includes items 1-3)

4. **TRANSFER CASE** - Transfer cases and all lubricated parts.
5. **AC/HEATING** - (Includes only Factory or Dealer installed equipment) Condenser; compressor, compressor clutch, pulley; stabilizer; clutch coils; evaporator; expansion valve; accumulator; orifice; serpentine belt tensioner; temperature control programmer; power module; idler pulley & bearing; ducts and outlet hoses; blower motor; high/low cutoff switches; pressure cycling switch; receiver/dryer.

6. **SUSPENSION** - Control arms; control arm shafts, bearings and bushings; radius arm, radius arm bushing, stabilizer bar, stabilizer link; stabilizer bushing; spindle; wheel bearings; and torsion bars; upper and lower ball joints; steering knuckles; kingpin & bushings; coil and leaf springs.
7. **STEERING** - Steering gear box or rack and all internal, lubricated parts; power steering pump; steering column shaft; and steering column shaft couplings; cooler & cooler lines; Pitman arm; idler arm; tie rod & ends; link and control valve.
8. **COOLING** - Water pump; engine cooling fan motor, radiator fan, and fan clutch.
9. **FUEL** - Fuel delivery pump; fuel injectors; lines, nozzles and fuel tank.
10. **BRAKE** - Non-ABS master cylinder; power brake cylinder; vacuum assist booster; vacuum brake booster pump; compensating valve; disc brake calipers, wheel cylinders; hydraulic lines; hydraulic line fittings; backing plates; springs, clips and retainers; self-adjusters; linkage and cables; rear actuators.
11. **ELECTRICAL** - Alternator; generator; voltage regulator; distributor; rear defroster; all relays and solenoids; all electric motors, controllers, switches, and pumps; power door locks; cruise control transducer; engagement switches; servo; ignition coil; pole pieces; starter motor; starter solenoid; windshield wiper motors; wiring harnesses; and hand operated switches.
12. **SEALS & GASKETS** - Leaking seals and gaskets on any covered part listed above.\*
13. **HIGH TECH** - Level control compressor, sensors & limiter valve; pneumatic pump, sensors & valves; ignition module; spark control detonation sensors & controller; driver information display & module; moisture control unit & sensors; anti-detonation sensors; combination entry system; vehicle manufacturer installed anti-theft device; the following parts of the Anti-locking Brake System ("ABS"): electronic wheel sensors; pump & pressure control module; I/C chips.\*



## With Phoenix American, the advantages add up to give you protection that follows you down the road.

- + **Rental Reimbursement** is provided for covered repairs up to \$25, for 6 days (maximum \$150 per occurrence) while your vehicle is undergoing repairs.
- + **Trip Interruption** is provided up to 3 days (\$75 per day) for lodging and meal expenses when covered repairs are required more than 100 miles from your home.
- + **Emergency Roadside Assistance** is provided throughout the Continental United States and Canada, 24 hours a day, 365 days a year. This service includes:
  - Towing Assistance
  - Battery Service
  - Flat Tire Assistance
  - Gasoline, Oil, Fluid and Water Delivery Service
  - Lock Out Assistance
- + **Flexible Deductible Options**  
A \$0 or \$50 Deductible Option is available.
- + **Commercial Use** is provided for vehicles that are used by a single driver to carry tools from a job site, construction, farming and ranching, sales and/or route service, maintenance and repair or lawn care.\*



\*See the Phoenix American Pre-Owned Vehicle Service Contract for complete details concerning, terms, conditions and exclusions.